

OLD WORLD TIMBER

Structural Lifetime & Finish Warranty

Structural Lifetime Warranty

Old World Timber warrants to the original purchaser its engineered pre-finished hardwood flooring against buckling, twisting, delamination, warping, and cupping under standard environmental conditions.

Standard environmental conditions mean that the interior relative humidity level in the home remains between **25% and 50% year-round**.

Installations Over Radiant Heated Subfloors

Old World Timber engineered hardwood flooring can be installed over a radiant-heated subfloor.

In order to help ensure that buckling, twisting, delamination, warping, and cupping do not occur, never change the temperature of a radiant-heated subfloor system by more than **5°F (2.8°C) per day** when switching the system on or off.

Prior to installation of Old World Timber engineered hardwood flooring, the radiant heating system must have been tested and in operation for **three (3) weeks**.

The surface temperature of the subfloor must never exceed **85°F (29°C)**.

Proper relative humidity levels must be maintained consistently throughout the year. Use humidifiers and/or dehumidifiers as necessary to maintain the recommended humidity level.

Coverage

This warranty covers and is limited to the **replacement or repair, at Old World Timber's discretion, of defective boards resulting from manufacturing defects** that exceed the five percent (5%) industry standard for material defects.

This warranty covers **material only** and does not cover labor, installation, removal, refinishing, or other associated costs.

Any damage resulting from inappropriate storage, installation, transportation, extreme indoor conditions outside of the **25%–50% relative humidity range**, intense sunlight, misuse, improper maintenance, or any other cause outside of manufacturing defects is not covered under this warranty.

Due to the natural properties of wood, minor contraction and expansion will occur. These minor dimensional alterations that occur during seasonal climate changes are considered normal and are **not covered under this warranty**.

50-Year Finish Warranty

Old World Timber warrants to the original purchaser that the surface finish, UV-cured and factory-applied to its pre-finished hardwood floors, will not wear through or separate from the wood for a period of:

- **Fifty (50) years** from the date of purchase when used under normal residential traffic conditions.
- **Three (3) years** from the date of purchase when used under light commercial conditions, such as business offices, clothing and/or toy stores, or other non-food-service retail stores in shopping malls, for all applicable products.

Old World Timber does not recommend the use of **American Cherry or American Walnut** in light commercial applications due to the relatively low hardness of these specific wood species.

These warranties are subject to compliance with all applicable **installation, care, and maintenance guidelines provided by Old World Timber**.

Warranty Limitations

This warranty applies only to the original purchaser and is valid only when the flooring has been properly stored, installed, maintained, and used in accordance with Old World Timber's published installation and maintenance guidelines.

Old World Timber reserves the right to inspect the flooring and determine, at its discretion, whether a claimed defect is covered under this warranty.

This warranty is limited to the remedies specifically stated herein and does not cover incidental or consequential damages to the extent permitted by applicable law.